

What's in it for me

You **don't** have to go to custody, and you can stay in your own neighbourhood. We will **listen** to you and work to create a programme that meets what you need for your future. You can discuss any interests you may have with us including activities you have always wanted to try but never had the chance before.

We will provide:

- **help** with training and employment
- **support** with education
- **awareness** on the harms of drugs and alcohol
- **space** for you to have your say

You will have your own **support worker** who will help you plan your programme and work towards the future.

In the future

You should ask your YOS officer about when your conviction will be 'spent,' as this will depend on your sentence.

For more information about the Youth Justice System, go to

<http://www.justice.gov.uk/about/yjb/>

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The ISS team

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If you would like a copy of the text of this leaflet in large print, Braille, audio tape, CD or in another language, please call 01223 507220 or email yos

What is an ISS requirement?

(Intensive Supervision and
Surveillance)

About your ISS with Cambridgeshire
Youth Offending Service (YOS)

What is Intensive Supervision and Surveillance (ISS)?

ISS is a mixture of punishment and positive opportunities, available 365 days a year, providing the Courts with a robust alternative to custody.

ISS is available as:

- a condition of bail where a young person is at risk of remand into custody
- a requirement attached to a Youth Rehabilitation Order
- a licence condition on release from custody.

ISS is not an easy option

You will have a weekly timetable of activities and appointments that you need to keep.

Your hours will depend on the ISS that the court have given you – medium intensity, high intensity or extended ISS.

It will be hard work at times and although you will sometimes feel like giving up, just remember what the alternative could be:

- Custody
- Losing contact with friends and family
- Missing an opportunity to make changes for yourself

Supervision

You are responsible for ensuring that you stick to your programme. However, you will be offered help and support from your worker along the way.

Surveillance

You will be monitored on a regular basis at various times during your ISS by:

Electronic Tagging – EMS monitoring will tag you at the start of the programme to ensure that you keep to your curfew and we know where you are in the evenings – if you break your curfew you may be taken back to Court.

Tracking – telephone calls and visits will be used to ensure that you are where you are supposed to be at specific times.

Do I have to do it?

YES If the court decides this is the best way to stop you reoffending.

What do I have to do?

You and your parent/carer will meet a member of the ISS Team who will explain ISS and answer any questions you may have. You and your family will be asked to sign agreements to abide by the conditions of the programme and to attend any family meetings that are required. You will have to attend all your appointments and reviews.

Parents and carers

Help and advice is available as part of the ISS requirement.

Telephone numbers

If subject to ISS, you and your parent/carer will have access to out of office hours telephone support on the on-call number (Weekdays 5pm-9pm and Weekends 9am-7pm).

Call us – if you are not sure what to do and are worried that your actions may cause more problems.

In an emergency:

NHS Direct – 111 for medical advice.

Emergency Duty Team – 01733 234724 (Social Care out of office support)

Police – 999 – if there are immediate risks/safety concerns relating to yourself or others.

Not happy?

If you are unhappy about anything that happens to you or the service you receive, your YOS officer will give you a form or help you, so that you can make a complaint. If you don't want to talk directly to your YOS officer you can call 0345 045 5200 (local rate) or email

feedback@Cambridgeshire.gov.uk.