

- To suspend a residential permit, pay & display, or free parking bay requires a minimum of seven days' notice from the day when we receive the payment;
- The cost for a suspension is: £35 per day per each 5 meters of bay suspended and it is a non-refundable administration fee. Payment can be made via debit or credit card;
- We will endeavour to place suspension signs and notifications on street furniture (i.e. lampposts) which is adjacent to or as close to the property or properties where available;
- Signs will be placed on street at least six days before the suspension and cones will be dropped off on the day of the suspension;
- Where a residential permit, pay & display, or free parking bay is being suspended, letters will be delivered to the neighbouring properties when the signs and notifications are placed;
- Although a suspension increases the chance that a space will be available, it cannot be guaranteed as we cannot remove vehicles parked in a suspended bay. We will try to contact any drivers who are displaying a resident permit and a Penalty Charge Notice (PCN) will be issued to any vehicles that remain in the suspended bay;
- Unfortunately there are rare occurrences when suspension signs and cones are maliciously removed;
- There is no full or partial refund available for payment for a suspension if the parking space(s) is not available, or when utility works are being carried out and completed ahead of schedule;
- If you have any queries or wish to book a suspension please contact Parking Control on 01223 727 915, or email parkingcontrol@cambridgeshire.gov.uk