

Cambridgeshire Assistive Technology Strategy Action Plan 2011-2014 (Last updated 19/10/12)

No	Overarching Objective	Lead Organisation	Actions	Resources	Outcomes	Timeline	RAG Status / Updates
1.	Improve the quality of information available to people to enable them to self help & make informed choices regarding equipment provision	1a: CCC Commissioning Manager 1b: CCC Commissioning Manager	1a: Procure AskSARA web based tool accessible via Your Life Your Choice to offer localised Cambs specific information and advice 1b: Undertake a scoping / benchmarking exercise re on line self assessment that is compatible with professional assessments and electronic health & social care records	1a: £18K agreed by Adult Programme Board 1b: TBC	1a: Enhancing quality of life for people with long term conditions and delaying & reducing the need for care and support 1b: Ensuring that people have a positive experience of care	1a April 2013 1b: 2013	1a Green + new initiative to work with PCC to have AskSARA available via the PCC website. GP information officers / Care Network Community Navigators will all be able to signpost people. 1b: Amber DM to investigate what other LA's do with regard to self assessment. (emailed NAEP network on 18/10/12)
2.	Improve service users' access to telehealth technology	2a: NHSC Director of Integrated Commissioning 2b: CCS Community Rehabilitation Manager	2a: Telehealth technology element is included in all pathways of care 2b: Resubmit bid to HIAC (Health Innovation & Education Cluster)	2a: Start-up funding was made available from Brookfields reprovision 2b: To be identified as part of the bid	2a: Enhancing the quality of life for people with long terms conditions 2b: Enhancing quality of life for people with long term conditions and delaying & reducing the need for care and support	2a: Ongoing 2b: End Nov 2012	2a: Amber Telehealth equipment deployed and being recycled for re-use EK undertaking a pilot piece of work to record the use of Telehealth equipment in cardiac pathways and the outcomes achieved 2b: Awaiting clarification of how study will go ahead and this will be fed back to the UCN.

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3.	To make telecare technology available to people going through Reablement	CCS Community Rehab Services Manager	Ensure Telecare technology is included in the Reablement pathway and considered in all assessments Evaluation dependent on HIAC bid (see 2 above)	Baseline funding sits within OP pooled budget	Delaying the need for care and support	April 2014	Amber
4.	To improve the compatibility of remote monitoring devices with mainstream health and social care IT systems	NHSC Director of Integrated Commissioning	Phil McSweeney to undertake scoping work with Care Alarm Providers and links to MDT – feeding into Peterborough & Borderline Transformation Board.	TBC	Ensuring that people have a positive experience of care and support	2013	Amber
5.	To develop Telehealthcare services that are evidenced based	CCC & NHSC in partnership with CCS Rehab Service Manager	Awaiting full financial analysis of Whole Demonstrator sites	No additional resource required	Ensuring people have a positive experience of care and support	2013	Amber
6.	To improve people's access to specialist equipment	CCC Commissioning Manager	9a: Awaiting business case for Communication Aids	No additional resource required	Enhancing quality of life for people with care and support needs	Ongoing	Amber
7.	Improve the procurement of statutory telecare equipment	CCC Commissioning Manager in liaison with CCS	Build in to re-tender for Integrated Community Equipment Service	To be identified	Enhancing quality of life for people with care and support needs	2013 - 2014	Amber CCS to prepare list of standard stock items that could be included in the ICES re-tender.

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8.	Improve people's experience of accessing telecare call centre support	Housing Related Support team	Actions will be included in Sheltered Housing Review Project and will link with PMcS's work (see 4 above)	TBC	Ensuring that people have a positive experience of care and support	20012/13	Amber
9.	Service users access to telemedicine (remote diagnostics)	NHSC Director of Integrated Commissioning	9a: Business case drawn up for commencement within prison system Roll out to other areas	9a: Capital funding for equipment agreed. Business case needed for revenue	9a: Delaying & reducing the need for care and support	2013	10a: Amber Service not yet operational due to N3 connection into the prison. Will be monitored by National Commissioning Board
		CCS Telehealthcare Team	9b: MF to meet with Linda Sibson re potential work streams (COPD, Diabetes, Cardiac)	9b: No additional funding required	9b: Delaying & reducing the need for care and support	2013	Amber
10.	People have access to demonstration and retail facilities, particularly in isolated rural communities	?	Work with Addenbrookes to set up Smart House on Biomedical Campus	?	Enhancing quality of life for people with care and support needs Safeguarding people whose circumstances make them vulnerable & protecting them from harm	?	Amber
11. Added 11.10.12	Re-tender of the ICES includes service user consultation	CCC Commissioning Manager	Set up small focus / working group using established links with CambsLink & the ULO.	ICES pooled budget will fund any resources required	Ensuring people have a positive experience of care.	Dec 2012	Amber

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12. Added 11.10.12	Ensure that Telehealthcare is being utilised to best effect with dementia clients	CCC Commissioning Managers & Manager of Telehealthcare Team	Explore perceptions of unmet need with MH teams and MH commissioners	?	Enhancing quality of life for people with care and support needs	April 2013	Red

Completed Actions

- Bid for DALLAS funding was unsuccessful (Action 2b in original action plan). No further action.
- Assistive Technology Practitioner employed by LDP (Action 4 in original action plan). LDP will evaluate
- Eligibility Criteria (Action 7 in original action plan). Ongoing monitoring will take place via ICES Commissioning Group
- Charging for AT (Action 8 in original action plan). Work completed and no further action as charging for equipment that meets an assessed eligible need is unlawful.
- Cambs & Peterborough Wheelchair Service (Action 11 in original action plan). Contract in place and monitored through contract monitoring group
- Access to Specialist engineering expertise (Action 14 in original action plan). NFA as DALLAS bid unsuccessful
- AT available in new housing developments (Action 16 in original action plan). Process established and proactive links made with developers and planners.
- Access to retail facilities (Action 11). Community Equipment Service provider has established mobile unit which is in use at events across Cambs.
- Improve the AT skill mix across frontline staff (Action 12 in original action plan). The routine training of frontline staff is now in place and will remain ongoing.